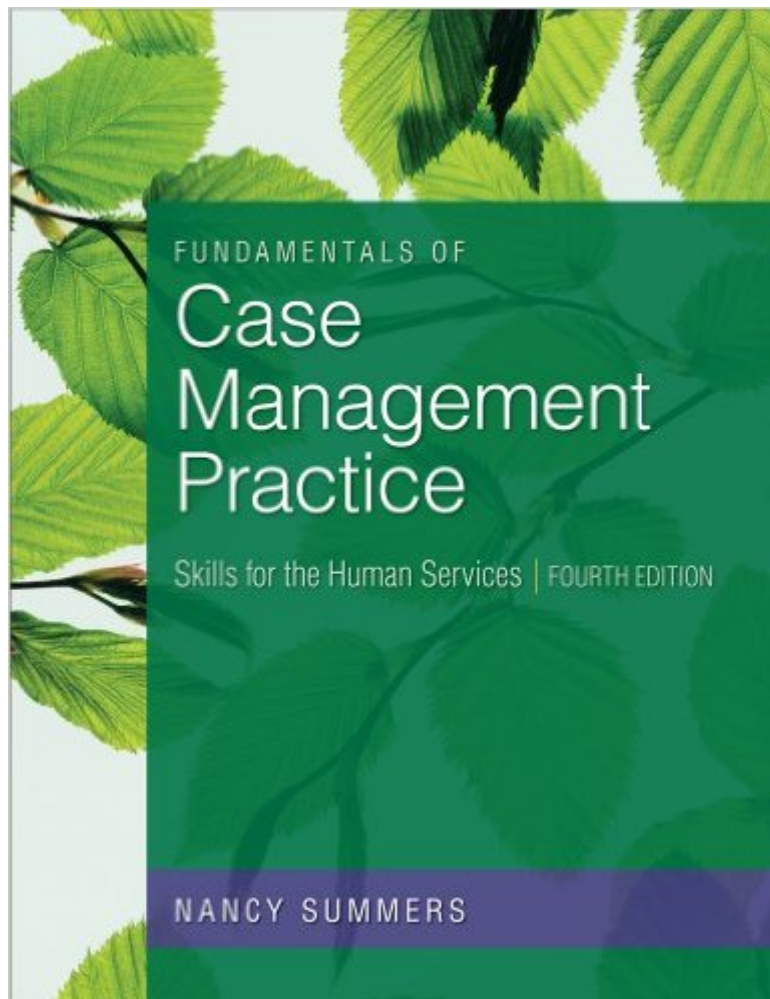


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# Fundamentals Of Case Management Practice: Skills For The Human Services (HSE 210 Human Services Issues)



## Synopsis

This text/workbook is a step-by-step guide through the case management process, from intake and assessment to referrals and termination. The 4th edition focuses on what is most important for you to consider, document, and pass along in each step of the human services process. Chapters walk through each step of the case management process, while realistic exercises drawn from active professionals expose students to a broad range of true-to-life circumstances and difficulties. A DVD, available for purchase, demonstrates the skills and theory in action, providing you with a more robust understanding of case management.

## Book Information

Series: HSE 210 Human Services Issues

Paperback: 496 pages

Publisher: Cengage Learning; 4 edition (July 20, 2011)

Language: English

ISBN-10: 1133314163

ISBN-13: 978-1133314165

Product Dimensions: 10.8 x 8.5 x 0.8 inches

Shipping Weight: 2.2 pounds (View shipping rates and policies)

Average Customer Review: 4.4 out of 5 stars [See all reviews](#) (83 customer reviews)

Best Sellers Rank: #165,515 in Books (See Top 100 in Books) #70 in [Books > Engineering & Transportation > Engineering > Mechanical > Machinery](#) #217 in [Books > Textbooks > Education > Counseling](#) #419 in [Books > Medical Books > Psychology > Counseling](#)

## Customer Reviews

This particular item is an excellent overview of case management practice for beginning and experienced case managers alike. Every aspect of case management practice from definitions to professional boundary issues and ethics to listening skills is covered. While this volume handles each topic in depth, the writing is straight-forward and no-nonsense. This combination makes the information necessary for a thorough discussion on the topic very accessible even to the novice. Chapter 1 entitled "Ethics and Other Professional Responsibilities for Human Services Workers" provides a strong base for the subsequent discussions which follow. Chapters 6 and 7, "Seeing Yourself as a Separate Person" and "Clarifying Who Owns the Problem", flush out issues which need to be addressed in today's expanding market of paraprofessional services. This book is a good resource for the shelves of those already working as case managers and a great text for students

preparing themselves for work in the field of human services.

This is a text you will use day in a day out--never give it away, you will be sorry. I love the text's format. The ethics exercises, hypothetical client needs exercises, practice exercises for every chapter, and forms in the appendix are all fantastic/brilliant. This is a must need tool for case management.

As a former clinician I find the book realistic and one that I wish I had used when I obtained my MSW. There are some shorter books that are very good but none with the depth and breadth of this particular work. I use this book for half of a semester in conjunction with another text that covers psychotropic medication so it has to have some staying power. I used the previous edition and continue with this edition which has improved teaching aides. The PowerPoints are actually usable as is the test bank and that is most certainly not always the case. As a matter of fact most of the PowerPoint resources that I have used that came with other text books were literally unusable. I use this book at Columbia College where I teach a Case Management Class in our Human Services program and it is perhaps the most realistic and down to earth text I use. One quirk, not a flaw but something to be aware of, is that there has been no attempt to make the chapters the same length. That is a normal practice for most test books so you would cover one chapter a week - or something like that. But, the chapters in this book run from ones that are fairly lengthy to ones that are very short.

Was missing pages from the practice forms in the back. But it was used and significantly cheaper so I could not complain. My teacher demanded we get the newest edition but I found this book, aside from some politically correct corrections and a few changes in the practice questions to work just fine.

I needed this book at the beginning of the semester and I couldn't order it until my funds were received. The expedient delivery saved me from borrowing from my classmates. Thanks for a book in great condition.

This book is extremely informative, as it provides you with examples for every form there is to complete during your case management practices. I would recommend this book to anyone who may be pursuing any human service career (counseling, case management, social work, etc.). This book was so good that even my professor recommends it. It also arrived early! I give it two thumbs

up, however I would give more thumbs but I only have two.

This text is well-written and provides MANY exercises and scenarios to challenge your thinking. This is one of the texts you don't sell back.

The first book I ordered was damaged, after writing a review about the book, the company sent me a new one that had all the pages in it! Thank you!! This book is being used not only for the class I am in at college, but I am using it with my job! Thanks again!

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